

# Can I reach this destination? Factors affecting comfortable range in battery electric vehicle (BEV) usage

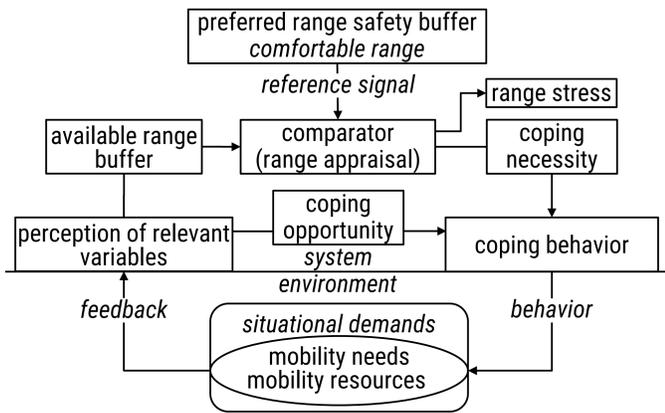
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## User-Range Interaction

Can I reach my destination? Or do I already have to charge?

- Advancing BEVs: Not only  $\nearrow$  battery capacity  $\rightarrow$  key design goal  $\nearrow$  usable range
  - Address human factors of range & enable optimal utilization of range
  - Essential for developing sustainable electric mobility systems [1][2]
- Prerequisite: understanding user-range interaction
  - Dealing with BEV range = control task – ACOR model [3][4]



- Individual comfortable range = actual usable range = target for system design
  - Key task: understanding dynamics (variance) in comfortable range

### Research questions:

- (Q1) Transfer of resource interaction styles from combustion vehicle to BEV?
- (Q2) Level of practical experience vs. comfortable range?
- (Q3) Relevance of comfortable range for BEV acceptance?

## Results

### (Q1) Transfer of resource interaction from combustion vehicle (CV) to BEV

- ComfRange-CV (T0) vs. ComfRange-BEV (T0,T1,T2):
  - T0-T0:  $r = .43, p < .001$
  - T0-T1:  $r = .48, p < .001$
  - T0-T2:  $r = .22, p = .042$
- LowRangeAverse-CV (T0) vs. ComfRange-BEV (T0,T1,T2):
  - T0-T0:  $r = .32, p = .004$
  - T0-T1:  $r = .30, p = .006$
  - T0-T2:  $r = .06, p = .304$

### (Q2) The role of practical experience for comfortable range

- Total distance driven with BEV (T1,T2) vs. ComfRange-BEV (T1,T2):
  - T1-T1:  $r = .33, p = .004$
  - T2-T2:  $r = .34, p = .004$

### (Q3) Relevance of comfortable range for BEV acceptance

- ComfRange-BEV (T2) vs. ...
  - ... general BEV satisfaction (T2):  $r = .39, p = .001$
  - ... general BEV usefulness (T2):  $r = .33, p = .004$
  - ... composite BEV acceptance (T2):  $r = .41, p < .001$

## Method

### Field trial setup & BEV

- BEV field trial focused on user-range interaction [5]
- Data collection before (T0), after 6 weeks (T1), after 12 weeks (T2)
- BMW ActiveE (130-160 km range)



### Participants

- People applied for three-month lease (370-450€ per month,  $N = 673$  applicants)
- Requirement: mobility profile leading to frequent interaction with range
- $N = 74, M_{age} = 43.4$  years ( $SD = 9.3$ ), 16% female, 58% university degree

### Scales and measures

#### Comfortable range scenario task - CRST (label: ComfRange-BEV) [T0,T1,T2]

- Assesses preferred proportional comfortable range utilization (+ score values = + comfortable range = - range safety buffers)
- Standardized scenario & special response grid to identify threshold value [6]

#### Comfortable range indicator combustion vehicle (label: ComfRange-CV) [T0]

- Minimalistic CRST: standardized scenario & 2 items from CRST = range experience given certain available range buffer, Cronbach's  $\alpha = .71$

#### General low-range aversiveness CV (label: LowRangeAverse-CV) [T0]

- 4 items (e.g. "I always want to have a fuel reserve in the tank."),  $\alpha = .81$

#### BEV Acceptance (label: Accept-BEV) [T2]

- 9-item scale of Van der Laan, Heino, & De Waard, 1997 [7]
- Sub-scales satisfaction ( $\alpha = .83$ ) & usefulness ( $\alpha = .78$ ), all items  $\alpha = .88$

## Conclusions

- (Q1): Results indicate considerable **transfer of resource interaction styles**
  - Notable: ComfRange-CV not only accounts for T0-ComfRange-BEV (i.e., drivers without BEV experience)
  - CV comfortable range predicts usable range after first adaptation to BEV (T1)
  - However: weak effect for T2 – further research into adaptation process needed
- (Q2): Higher levels of **practical experience** related to higher comfortable range
  - Adds to body of evidence showing relevance of practical experience [3][6]
  - Comfortable range is not only a function of habits from CV usage
- (Q3): Higher **comfortable range** positively related to general BEV acceptance
  - Remarkable given many other possible predictors of BEV acceptance
- Results in perspective:** one step in the agenda of developing a comprehensive understanding of user-range interaction = user interaction with limited resources
  - Contribution to knowledge related to human factors in low-resource systems [8]

### Meet the e-mobility user research group at Technische Universität Chemnitz

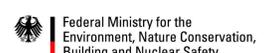


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