

Preface

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From October 27 to 29, 2004, the Annual Meeting of the Europe Chapter was in Delft, The Netherlands. This book is published on the occasion of that meeting and contains contributions based on presentations that were given.

Delft is renowned for its Delft Blue, a typical example is depicted on the cover. We thank the two hosts of the meeting, the Faculty of Technology, Policy and Management, and the Faculty of Industrial Design Engineering, for their hospitality and support. We also thank the reviewers who helped to take care that each manuscript received the attention it deserved.

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